



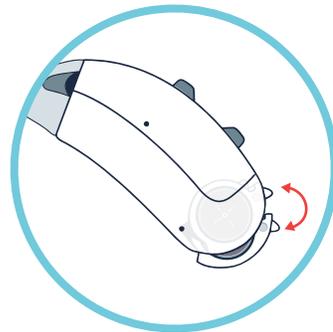
**Power** (battery door open versus closed)

Turn the BOOST on and off by opening and closing the battery door once the battery is inserted.

**Low Battery Warning:**

You will hear three rapid double beeps. (The beeps may be faint based on the volume setting.)

*Important: Your BOOST may arrive set at max volume. If you hear whistling the first time you power on, lower volume before placing tip in your ear canal entrance.*



**ON** = battery door closed  
**OFF** = battery door open

**Control Switch** (dual functionality for volume and programs)

**Change Volume:**

Press and quickly release top of switch to raise volume.  
Press and quickly release bottom of switch to lower volume.

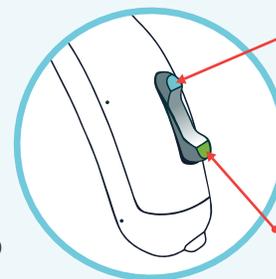
At each volume increment you'll hear one beep. At the maximum and minimum settings, three beeps will sound. There are 10 volume settings total. (Use power tips at higher volumes to prevent whistling.)

*Hint: Adjust volume in a quiet environment until normal conversation is comfortable.*

**Change Program:**

Press and hold top of switch to raise program number.  
Press and hold bottom of switch to lower program number.

Each program setting will be indicated by its number in beeps (one beep = program one, two beeps = program two, etc.)  
The beeps may be faint based on the volume setting.



*Set volume in quiet room.*



**Program Settings**

- 1 All frequencies emphasized—up to 40 dB. Use at home watching TV and in other quiet environments. Enhances low and high pitches equally; such as in men's and women's voices.
- 2 High-frequencies emphasized—up to 40 dB. Use in quiet environments; time with friends and family. Enhances high pitches, such as in women's and children's voices.
- 3 Program 1 plus background noise reduction—up to 40 dB. Use when you're out and about and need maximum clarity of all sound frequencies (church, concerts, movies, construction, fast-paced work environments, etc.)
- 4 Program 2 plus background noise reduction—up to 40 dB. Use in noisy situations (crowded restaurants, parties, city traffic, etc.)

beep 🎵 = Program 1  
beep, beep 🎵 🎵 = Program 2  
🎵 🎵 🎵 = Program 3  
🎵 🎵 🎵 🎵 = Program 4

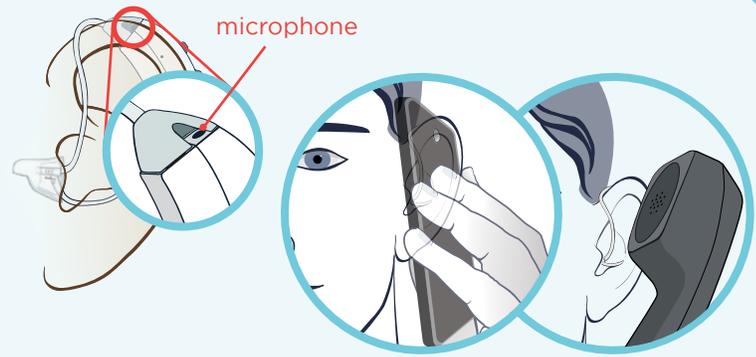
*Please note: When BOOST is turned off, the last program used is saved in memory and will resume when powered on.*

## Using the Telephone

Use your preferred BOOST program setting one or two. You may need to make slight adjustments to the volume of your BOOST and/or phone.

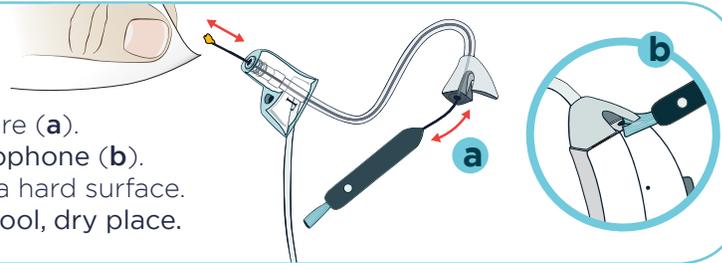
If whistling occurs, try different positions centering the phone's audio output with the BOOST microphone.

**Please note:** The speaker function on your phone will also work well with your BOOST.



## Care and Cleaning

- Wipe daily with micro-fiber cloth.
- Remove tubing and clean regularly with cleaning wire (a).
- Use cleaning brush to remove debris blocking microphone (b).
- Avoid physical shock like dropping your BOOST on a hard surface.
- Avoid exposure to moisture or heat and store in a cool, dry place.



## Troubleshooting

Action Step	Intermittent, distorted, weak or no sound	Feedback/whistling*
Turn BOOST on	✓	
Replace battery	✓	
Adjust volume	✓	✓
Clean tubing/tip	✓	✓
Use dehumidifier	✓	
Replace tubing/tip	✓	✓
Clean ear canal	✓	✓
Reposition tip in ear		✓
Outer shell damage		✓
Battery corrosion	✓	

**Test BOOST:** Remove tubing and raise volume to max setting; it should whistle. If it does not, try action steps to left.

\*Whistling/feedback occurs when amplified sound leaks out of ear and returns to the BOOST microphone and is re-amplified.

**Hint:** If you experience feedback at higher volumes try using a power tip.

**Note:** Any blockage inside your ear, like ear wax, can cause a feedback reaction. Once the blockage is gone, the whistling should disappear.

**For optimum performance:** replace tubing and tip every three months. To order visit [www.EmpowerHearing.com](http://www.EmpowerHearing.com).

## Frequently Asked Questions

**How long will the battery last in my BOOST?** On average, five to seven days depending on usage. (Verify battery expiration date and wait one minute after removing tab to fully charge battery before use.)

**Does my BOOST come with a warranty?** Yes; the manufacturer's warranty covers defects in material and workmanship for one year from date of purchase. To activate, register at: [www.EmpowerHearing.com/warranty](http://www.EmpowerHearing.com/warranty).

**What is the return policy?** If you are not completely satisfied, contact us at [support@EmpowerHearing.com](mailto:support@EmpowerHearing.com) within 30 days to receive a full refund of the purchase price.

**Do I need a prescription before buying a BOOST?** No; BOOST is a sound amplifier, not a hearing aid.

For additional information and answers to other FAQs, visit: [www.EmpowerHearing.com/frequently-asked-questions](http://www.EmpowerHearing.com/frequently-asked-questions).

**EMPOWER™ BOOST**